

FAQs

Frequently asked questions about the HSE Health Care Center

How much does it cost per visit at the HSE Health Care Center?

There is no cost if you are part of the Hamilton Southeastern School System's health plan.

What is the phone number?

The phone number for your HSE Health Care Center is (317)567-5200. Call today to make your appointment.

My spouse is not on the plan, can they use the facility?

An Urgent Care facility is located next door to the HSE Health Care Center. If your spouse or dependent is NOT part of the health care plan, we invite them to use the conveniently located Urgent Care facility, but the HSE Health Care Center is not available to them.

Will the doctor share my medical information with the school?

NO! Absolutely not. Your privacy is 100% protected. Services provided are strictly confidential by law.

This seems too good to be true. How is it possible?

We understand that free medical care, immunizations, treatment and services is a new concept. It is possible because your utilization of this facility in place of your current provider, emergency room or urgent care office visits could potentially save the district up to \$400,000+ annually. It also holds the potential to lessen increases in future insurance premiums.

Does the HSE Health Care Center offer well-child health services?

Yes! Bring medical records from your child's previous provider and the health care center will provide well-child services. Please be aware, you MUST have the previous records available to the HSE Health Care Center staff before the health care center will complete any well-child services.

How far in advance do I need to schedule an appointment?

Call today and see a health care provider today. We do encourage you to schedule an appointment in order to minimize wait times.

Also, please be aware that physicals require that you schedule in advance. Schedule an appointment by calling (317)567-5200.

Finally, DOT and limited scope physicals (for instance, physicals required by sport sanctioning organizations) can be scheduled during any HSE Health Care Center hours of operation. All other complete physicals for adults and/or children must be scheduled during weekday hours.

When is it open?

The HSE Health Care Center is open:

2 p.m. – 6:30 p.m. Monday – Friday

9 a.m. – 11 a.m. Monday, Wednesday and Thursday

8 a.m. – Noon Saturday

Noon – 4 p.m. Sunday

(The HSE Health Care Center is closed on the following holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas.)

What if I need to see someone when the HSE Health Care Center is closed?

Starting April 2010 there will be an Urgent Care facility, conveniently located next to the HSE Health Care Center can serve your medical needs and offer the same no cost benefit to any employee on the Hamilton Southeastern School System health plan.

Does the HSE Health Care Center offer quality medical care?

Yes. The HSE Health Care Center is fully staffed through a partnership with Clarian Health. For five consecutive years, Clarian Health has been named among the "Best Hospitals in America" by *US News & World Report*.

I am not on the school's health plan. Can I use the HSE Health Care Center at all?

All work related injuries will be treated at the HSE Health Care Center. In addition, all employees who require physicals, urine drug screen and breathalyzer testing will be completed at the HSE Health Care Center.

Where is the facility?

Your HSE Health Care facility is conveniently located on the southeast corner of 116th Street and Cumberland Road. The exact address is 11580 Overlook Drive, Fishers, Indiana.

Are there any pharmacy services available?

While patients cannot fill a prescription at the health care center if it was written by an outside doctor, when the HSE Health Care center doctor writes a prescription, the patient may be able to get the first month's supply of the medication at the center for no charge.